



The Office of Provider Management (OPM)



Relationships Are Critical



**“We can improve our
relationships with others by
leaps and bounds if we
become encouragers instead
of critics.”**

JOYCE MEYER

Placement Stabilization Begins at Intake

- Relationship/Communication is Key
- Review Universal Application thoroughly and as questions!
- Be proactive in addressing issues or concerns
 - Follow the chain of command with the county (Case manager, supervisor, Administrator, Director)
- Be informed
 - RBWO Minimum Standards can be found at www.gascore.com
- Seek support when needed, loop OPM in early
 - Include OPM on email communications as needed
 - OPM.Leadership@dhs.ga.gov
 - Include details of the situation and the county/case manager/supervisor

7- Day ISP

RBWO Minimum Standard 3.1

- The provider must carefully and immediately assess the needs of all children placed and develop a 7-Day ISP within seven days of admission. The 7-Day ISP is an extension of the admissions assessment whereby immediate safety, health and placement adjustment needs are considered and a plan developed to address immediate needs. The 7-Day ISP sets goals and objectives through the first 30 days of placement. The 7-Day should address at a minimum immediate placement issues such as:
 - Increased Placement Supervision or Contacts by Case Support Worker or HSP
 - Precautions or Other Safety Measures
 - Immediate needs related to:
 - o Health (including medication management)
 - o Behavioral Management
 - o Educational/Vocational
 - o Personal/Social
 - o Family Visitation/Contact
 - o Placement Adjustment
 - o Scheduled Court, FTMs or other Case Related Appointments

The 7-Day ISP must be uploaded into the GA SHINES Portal within 5 business days of completion. Providers must maintain documentation verification of submission to the Case Manager. DFCS Staff are still required to sign the 7-Day ISP prior to the document being uploaded.

Collaboration

Tip: Ask the county and the foster parent to be part of the Individual Service Plan Development

- Safety

- ☐ Behavior support and intervention plan (Reference 2.1-Providers should regularly assess incidents and trends to determine when additional trainings are warranted.).
- ☐ Identification of child's triggers, coping behaviors, and calming measures and have a crisis plan in place (Reference 2.2: Providers must establish practices to manage children who exhibit difficult or aggressive behaviors and ensure that their staff and caregivers are trained to understand such behaviors and can safely respond.)
- ☐ Behavior management strategies to avoid (Reference 2.8).
- ☐ Emergency safety interventions must be limited to least restrictive appropriate method (Reference 2.18).



*“Discharges don’t happen
without preceding incidents”*

RBWO Minimum Standards

- 5.5 DFCS must be provided with at least a 14 calendar day discharge notices, unless there is an impending threat of harm to the child or others. ILP providers must provide a 60-calendar day notice.



Enhanced Rate/Behavior Aides

- When accepting the enhanced rate/BA, be sure to include the foster parents input:
 - How will the funds/BA be used to support the placement?
 - Work with the foster parent to develop a plan of support so everyone is on the same page.
 - What are some known behaviors and how can the agency and the foster parent safety plan around those.
 - Revisit the plan as incidents occur.
- When accepting the enhanced rate, it is a great practice to identify a few homes that could assist if the placement disrupts or to offer respite. The agency is responsible for the 6-month commitment that accompanies the enhanced rate.

OPM MONITORING MANAGERS

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